

## 2009 Customer Excellence Conference Breakout Schedule

Time	Napa A	Napa B	Napa C	Napa D	Sonoma A	Sonoma B	Sonoma C	Sonoma D	Huntington
<b>Wednesday</b>									
9:30-11:30	Getting Ready to Run TRAVERGE Manufacturing	Navigating and Personalizing OSAS Like a Pro	BASIS - iReports	OSAS GL Financials Statements	TRAVERGE 11 - The Next Generation of Business Management Software	Tools to Manage Cash Flow in TRAVERGE	OSAS Info-Alert Setup and Functioning		
11:30-12:30	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	
12:30-2:30	TRAVERGE DRP/MRP with Blanket Orders	TRAVERGE Project Costing General Ledger Accounts by Project Type	TRAVERGE Flex-Pack: Sales Order	OSAS 7.6 Features Sneak Preview	TRAVERGE Business Intelligence Overview	TRAVERGE Banking	Common Issues in Reconciling OSAS Sub Ledgers	Oh! No! Accounts Receivable & Accounts Payable	
2:30-3:00	Break	Break	Break	Break	Break	Break	Break	Break	
3:00-4:00	Understanding TRAVERGE Manufacturing Costing	TRAVERGE SO-PO Link	An Essential Solution for Success in Today's Changing Times	OSAS BBJ Enterprise Manager	TRAVERGE Imports and Exports	Common Issues in Reconciling TRAVERGE Sub Ledgers	OSAS GL - Transactions, Recurring Transactions, Inquiry and Reports	Oh! No! Payroll	
4:00-4:15	Break	Break	Break	Break	Break	Break	Break	Break	
4:15-5:15	Document Management for TRAVERGE & OSAS	TRAVERGE GL - Transactions, Recurring Transactions, Inquiry and Reports	IP-PBX and VoIP Technology Update & Integration with OSAS & TRAVERGE		TRAVERGE v11 Server Manager and Security	TRAVERGE Reorder Setup and Processing	OSAS User Defined Fields	Oh! No! and Oh! Yes! Open Forum	
<b>Thursday</b>									
8:00-9:00	Using UnForm with OSAS	TRAVERGE Table Layouts - How to Find Your TRAVERGE Data for Reports	EDI and TRAVERGE: Alternatives for Cutting Costs in a Difficult Market	OSAS File Layouts - How to Find Your OSAS Data for Reports	Learn How to Create Your Individual Plan for Upgrading to TRAVERGE v11	TRAVERGE Budgeting	Organizational Goal Alignment & Teamwork	Oh! No! Payroll	TRAVERGE Project Costing Roundtable
9:00-9:30	Break	Break	Break	Break	Break	Break	Break	Break	Break
9:30-11:30	Reporting Made Easy with Synoptix for TRAVERGE (*1 hour class*)	Using Excel and PivotTables to Access TRAVERGE Information	OSAS Tools to Streamline Your Business (*1 hour class*)	OSAS and Excel - Using the BBJ ODBC Driver to Connect Your OSAS Data to Excel	TRAVERGE Design Studio	TRAVERGE Financial Statements	OSAS Banking	Oh! No! Accounts Receivable & Accounts Payable	
11:30-12:30	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch
12:30-2:30	TRAVERGE Info-Alert Setup and Functioning	Using Queries in TRAVERGE	TRAVERGE Flex-Pack Warehouse Management	OSAS 7.5 - Methods of Payment for AP/PO	TRAVERGE 11 - The Next Generation of Business Management Software	SQL Reporting Services - Basic/Non Coding	OSAS 7.6 Features Sneak Preview	Oh! No! and Oh! Yes! Open Forum	
2:30-3:00	Break	Break	Break	Break	Break	Break	Break	Break	Break
3:00-4:00		Are You Taking Advantage of Maintenance?	TRAVERGE Inventory for Flexible Packaging	Navigating OSAS Like a Pro	TRAVERGE Product Roadmap	TRAVERGE Sales Order Pricing Matrix	OSAS 7.5 Email Enhancement	Ten Leadership Musts	
4:00-5:00	Closing Session	Closing Session	Closing Session	Closing Session	Closing Session	Closing Session	Closing Session	Closing Session	Closing Session

OSAS	TRAVERGE	TRAVERGE and OSAS	Management	Partner
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