



## eCUSTOMER ORDER

Your customers enter their orders online; you save time

TRAVERSE eCustomer Order offers your customers the opportunity to directly enter their orders over the Internet in a secured environment. In turn, you save time and greatly increase your level of customer service.

### Benefits

- Full integration with TRAVERSE applications
- Gives your customers, partners and suppliers access to TRAVERSE data via the Internet
- Accessible via web browser - from any location
- Improves your customer service
- Cuts administrative overhead costs by reducing the need for costly internal administrative resources
- Instantly updates to TRAVERSE - no need to worry about double entry
- Flexible reporting - ease of access to data

### Functions

- Order Entry
- My Pending Order
- Pending Orders
- Open Orders

The screenshot shows a web browser window with the URL <http://ebusiness.osas.com/nav/frames.asp>. The page header includes the OPEN SYSTEMS INC. logo and the slogan "Your Trusted Business Partner". A navigation menu on the left lists options like "eCustomer Inquiry", "eCustomer Order", and "Open Orders". The main content area displays a table of items for order entry, with columns for Item ID, Item Description, Item Location, Unit of Measure, Add to Order, and Price.

Item ID	Item Description	Item Location	Unit of Measure	Add to Order	Price
900	Refrigerator - Black	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$429.9100
901	Refrigerator - White	BALTIMORE WAREHOUSE	EA	<a href="#">Add to Order</a>	\$429.9100
902	Refrigerator - Almond	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$429.9100
910001	Dishwasher - Black	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$576.9900
910002	Dishwasher - White	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$576.9900
910003	Dishwasher - Almond	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$576.9900
920001	Stove - Black	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$618.4900
920002	Stove - White	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$618.4900
920003	Stove - Almond	OAKLAND WAREHOUSE	EA	<a href="#">Add to Order</a>	\$618.4900



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## Key Features

- Flexibility to run a special Internet promotion
- Interface with VeriSign for credit card processing and receive VeriSign reports
- Automated order entry
- Post online payment
- Customers enter their own orders over the Internet in a secured environment
- Conduct wild card searches
- Real time information can be accessed around the clock for quick response
- Advanced inventory search lets you search for an item by ID number, description, group code or serial number
- Use tax groups that are already stored in TRAVERSE
- Option to create customized inventory catalogs for each of your customers

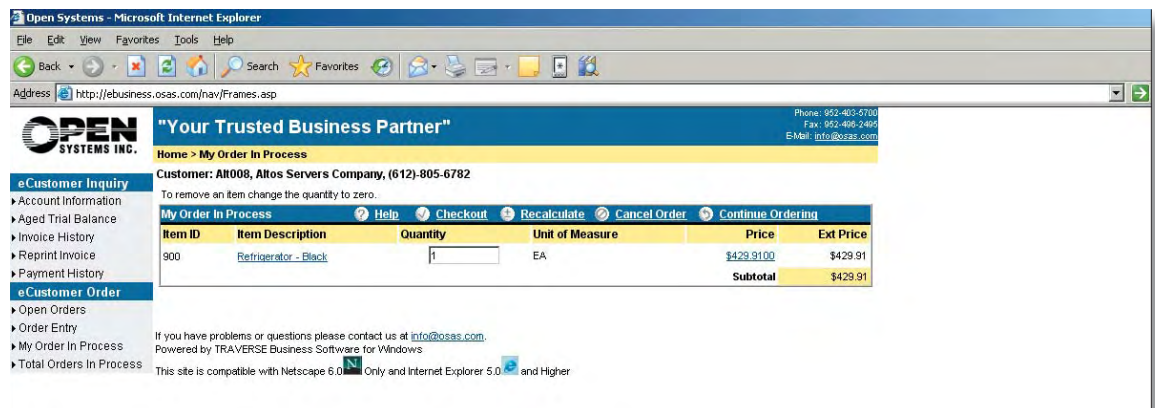
## Architecture Highlights

Multi-tiered architecture utilizing:

- Microsoft Windows 2000 Server
- Microsoft SQL Server
- Microsoft IIS
- Encrypted security where appropriate
- Flexible database structure
- Multi browser support
- Multilingual
- Scalable architecture
- Customizable

## Installation Options

- Hosted in a data center
- Single database - support is fully integrated to TRAVERSE
- Purchase or lease finance options
- Multi-database support for added security between Internet and back office systems



**OPEN SYSTEMS INC.** "Your Trusted Business Partner"

Home > My Order In Process

Customer: ALT008, Altos Servers Company, (612)-805-6782

To remove an item change the quantity to zero.

Item ID	Item Description	Quantity	Unit of Measure	Price	Ext Price
900	Refrigerator - Black	1	EA	\$429.9100	\$429.91
<b>Subtotal</b>					\$429.91

If you have problems or questions please contact us at [info@osas.com](mailto:info@osas.com).  
Powered by TRAVERSE Business Software for Windows  
This site is compatible with Netscape 6.0 and Internet Explorer 5.0 and Higher

*You can review all details of an open order, including the cost breakdown of the entire order.*